

**TRANSPORT AND DISABILITY: APPROACHES AND
RECENT PRACTICE FROM THE WORLD BANK**

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The World Bank's role in promoting accessibility, particularly in the transport sector, has been limited. While some analytical work on the importance of promoting accessibility in the sector has been produced, there has been little implementation of accessibility measures within the context of Bank funded projects, particularly in the Africa region. Also, there is limited evidence on best practice in national policies, technical innovations, services provided and potential correlations with improved welfare of transport users.

A Toll Highway project in Africa has been selected for the implementation of disability activities as its project components provide a good basis for collecting data and information relevant for application in other regional projects and across the sector and for designing policies and recommendations that could be applicable in future operations.

There are 2 main objectives to the proposed study: 1. To review the accessibility of the toll project with the goal of developing a diagnostic method for creating and monitoring accessibility on streets, public spaces and transport infrastructure and services.

In the context of the project, this will mean assessing all relevant project components of the project (road infrastructure; resettlement of population; and urban restructuring) and determining key criteria for addressing and facilitating accessibility of disabled people and those with reduced mobility both in terms of the physical infrastructure and the operational side of the services provided. It will include the review of options for implementing accessibility in a cost effective manner.

2. To propose recommendations to WB team leaders, partners and local authorities for

addressing the needs of people with disabilities and people with impaired in the context of the project and other similar transport projects.

The approach used will be:

- The review and synthesis of the legal framework and policy context of the project area (including national, regional and international policies and legislation) relevant for legally supporting any improvements in the accessibility features of the project for project beneficiaries who are disabled
- The consultations and analysis on the needs and constraints of people with disabilities and mobility impairments in the context of the project;
- The review of the status and likely usability of the infrastructure and services for people with disability and mobility impairments;
- Provide recommendations with cost effective estimates for improvement of the travel chain for persons with disability and persons with reduced mobility and for implementing recommendations at the project level.

It is expected that the study will document the following aspects on accessibility for the

disabled for application in future transport projects:

- policies and regulations on accessibility for urban transport and toll highway projects;
- technical standards relating to accessibility/inclusive design for urban transport and toll highway projects; and
- the quality of accessible infrastructure and mobility services customized for the mobility impaired.

The research will conclude on aspects related to the conditions for transferability of best practice with countries of other regions; and the review of future research needs.

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